SERVICE REGULATION NO. 11

GENERAL CONDITIONS OF SERVICE

11.1 Limitations of Supply

Company shall endeavor to furnish continuous service to the Customer but does not guarantee uninterrupted service. Company shall not be liable for loss or damage resulting from interruptions or deficiencies in service occasioned by any cause except willful default or neglect on its part.

11.2 Resale Prohibited

Gas purchased from the Company shall be used by the Customer at one location and shall not be resold, unless specifically authorized by the Company in writing.

11.3 Appliances and Equipment

All appliances and equipment furnished at the expense of the Company shall remain the property of the Company, and may be removed by it upon the termination of Customer's service agreement, or discontinuance of service, or any time thereafter.

11.4 Delivery Pressure

Company shall deliver gas at the pressure available from its distribution system, but not in excess of seven inches of water column, unless a different pressure is expressly set forth in Customer's service agreement. Company may, at its option, contract to deliver gas at a higher pressure to a Customer provided that such delivery pressure may be reduced at any time following at least 90 days written notice to such Customer.